

WEB: PRIVACY Policy

PRIVACY POLICY

1. USER INFORMATION

Who is the data controller for the processing of your personal data?

ISOTROL, S.A is the DATA CONTROLLER for the processing of the USER's personal data and informs that these data will be processed in accordance with the provisions of Regulation (EU) 2016/679 of April 27, General Data Protection Regulation (GDPR) and Organic Law 3/2018 of December 5, Protection of Personal Data and Guarantee of Digital Rights (LOPDGDD).

Why do we process your personal data?

In order to maintain a business relationship with the user. The operations foreseen to carry out the processing are:

- Sending commercial advertising communications by e-mail, fax, SMS, MMS, social networks or any other electronic or physical means, present or future, that enable commercial communications. These communications will be made by the DATA CONTROLLER and will be related to its products and services, or those of its collaborators or suppliers, with whom it has reached a promotional agreement. In this case, third parties will never have access to personal data.
- Conducting market research and statistical analysis.
- Processing orders, requests, provide answers to queries or any type of request made by the USER through any of the contact forms made available on the DATA CONTROLLER's website.
- Sending our online newsletter about news, offers and promotions.

Why can we process your personal data?

Because the processing is legitimized by Article 6 of the GDPR as follows:

- With the USER consent: forwarding of commercial communications and the newsletter.
- Based on the legitimate interest of the DATA CONTROLLER: to carry out market research, statistical analysis, etc. and to process orders, requests, etc. at the USER's request.

How long will we keep your personal data?

They will be kept for no longer than necessary to maintain the purpose of the processing or in case there are legal requirements that dictate their custody and when it is no longer necessary for this purpose, they will be deleted with appropriate security measures to ensure the anonymization of data or its total destruction.

To whom do we provide your personal data?

No communication of personal data to third parties is foreseen except, if necessary for the development and execution of the purposes of the processing, to our service providers related to communication services, with whom the DATA CONTROLLER has signed confidentiality agreements and data processing agreements required by current privacy regulations.

What are your rights?

The rights granted to the USER are:

- Right to withdraw consent at any time.
- Right of access, rectification, portability and deletion of their data, and limitation or opposition to its processing.
- The right to file a complaint with the supervisory authority (www.aepd.es) if they consider that the processing does not comply with current regulations.

Contact details to exercise your rights:

ISOTROL, S.A. Avda Isaac Newton. Edificio Bluenet, Nº 3 Plt. 4ª - 41092 SEVILLA (Sevilla). E-mail: apinteno@isotrol.com

Contact details of the data protection officer: FERNANDEZ PALACIOS ABOGADOS, S.L.P.U., PLAZA DE LA MAGDALENA, 9 - 4ª PLANTA (FLOOR) - RGPD@FERNANDEZPALACIOS.COM

2. OBLIGATORY OR OPTIONAL NATURE OF THE INFORMATION PROVIDED BY THE USER

The USERS, by checking the corresponding boxes and entering data in the fields marked with an asterisk (*) in the contact form or presented in download forms, expressly and freely and unequivocally accept that their data are necessary to fulfill their request, by the provider, being voluntary the inclusion of data in the remaining fields. The USER guarantees that the personal data provided to the DATA CONTROLLER are truthful and is responsible for communicating any changes to them.

The DATA CONTROLLER informs that all data requested through the website are mandatory, as they are necessary for the provision of optimal service to the USER. In the event that not all data is provided, there is no guarantee that the information and services provided will be completely tailored to your needs.

3. SECURITY MEASURES

In accordance with the provisions of the current regulations on personal data protection, the DATA CONTROLLER is complying with all the provisions of the GDPR and LOPDGDD regulations for the processing of personal data under its responsibility, and manifestly with the principles described in Article 5 of the GDPR, whereby they are processed lawfully, fairly and transparently in relation to the data subject and are adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.

The DATA CONTROLLER guarantees that it has implemented appropriate technical and organizational policies to apply the security measures established by the GDPR and the LOPDGDD in order to protect the rights and freedoms of the USERS and has communicated the appropriate information to them so that they can exercise them.

For more information about privacy guarantees, you can contact the DATA CONTROLLER contact through ISOTROL, S.A. Avda Isaac Newton. Edificio Bluenet, Nº 3 Plt. 4ª - 41092 SEVILLA (Seville).

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